

## **Journey Facilitator**

**Position Type:** Full Time – 37.5 hours per week

**Location:** Vancouver Lower Mainland

**Compensation:** \$23.10 hourly with excellent benefits and MPP after probation

**posAbilities** assists individuals with developmental disabilities to lead meaningful and healthy lives. We accomplish this by partnering with local communities to provide a comprehensive range of person-centred services for individuals and the families who care for them.

Our employees experience joy, meaning and beauty at work. They have more opportunities to be creative and autonomous, living life doing what they love.

We are searching for a Journey Facilitator to make a difference in the lives of adults with developmental disabilities. Gain the gratification of knowing you are instrumental in helping individuals create their success!

### **About YOU:**

- You hold a strong commitment to protecting the Human Rights of our persons served. This commitment comes from your grounded philosophy of supporting people with challenges living and working in the community.
- You hold a diploma in Social work, Social Sciences, Human Services or an equivalent combination of education and experience
- You have minimum 2 years of experience working in highly collaborative environment and with multi-stakeholder groups.
- You have experience working with people with diverse and unique communication styles
- You aren't a tech guru, but you can help your grandma understand how to send emails. Learning new technology and data platforms doesn't daunt you.
- You know your way around the local community, having knowledge of the resources and services available.
- You are a confident communicator, with excellent interpersonal and communication skills
- You are organized, mature, and a team player
- You **MUST** have the following:
  - Class 5 driver's license with acceptable driving record
  - Current Community Care 1st Aid and CPR level B or C
  - Mandt System training, Current TB test
  - A medical note from a physician certifying ability to safely perform duties required
  - A clear Criminal Record Check for Children and Vulnerable Adults

### **YOUR Typical Day:**

- You provide information on all services offered by the Association to persons served and other stakeholders

- You facilitate a service journey experience from a person centered approach, with an emphasis on self-determination and individuality, participate in intake meetings
- You conduct discovery and support persons served in co-designing their service journey using appropriate planning tools
- You make decisions, recommendations and coordinate service journey based on desired individual outcomes.
- You design and implement the strategies, principles and frameworks for Explore within the Association
- You collaborate with persons served, their networks, and other Association services to address any issues that arise during their service journey with support from the Journey Coordinator
- You input data in a timely manner and ensure that it is accurate and current including person served information on ShareVision
- You monitor persons served journey experience by maintaining regular communication with person served, their networks and services.
- You participates in meetings with other stakeholders as required
- You identify policy, procedural or structural changes within the service delivery system in order to support individuals
- You participate in the development and presentation of presentation to stakeholders, in the development, implementation and analysis of service evaluation and impact
- Completes all required documentation and reporting
- You educate staff within the Association and other stakeholders to understand the frameworks and principles of the Explore model of service in order to facilitate a cohesive network of support
- You may represent the Association at a professional and community level (e.g. committees) and participates in the organization's special events and marketing
- You seek and mobilize resources/partnerships/community assets to support the needs of individuals throughout their Explore journey
- You monitor the number of people they are case managing and the intensity of support, informing the Journey Coordinator when there is capacity for additional referrals
- You are able to work flexible hours including some evenings / weekends, as determined by person served needs and schedules

**YOUR Application:**

Interested parties please apply with your resume via our website at [www.posAbilities.ca/careers](http://www.posAbilities.ca/careers) or via email to [careers@posAbilities.ca](mailto:careers@posAbilities.ca). Please note, while we would like to connect with everyone interested in this position, only applicants chosen for interviews will be contacted.