

March 11, 2020

**COVID-19 (Coronavirus), IMPORTANT INFORMATION FOR STAKEHOLDERS**

Dear Family Members, Caregivers and Friends of *posAbilities*,

While the risk of being infected with COVID-19 in British Columbia continues to be low, we recognize the importance of reducing the spread of the virus, and taking steps to protect ourselves, the persons we serve, and our communities. *posAbilities* has a Pandemic Plan that is consistent with the recommendations of the BC Centre for Disease Control, and outlines infection prevention and control practices.

If a case of COVID-19, or an influenza outbreak occur in one, or more of our programs, we will be cooperating with public health authorities to investigate the incident, and inform those who may be impacted.

*posAbilities* has a business continuation plan in place to guide our operations should we need to go to an essential service level.

At this time of low risk, we continue to take universal precautions, which are an effective way to prevent, or slow, the spread of infectious disease. We have asked our staff to do the following, and to assist persons served with:

1. frequently and thoroughly washing their hands for 20 seconds or more
2. refraining from touching one's face (eyes, nose, mouth)
3. using coughing and sneezing etiquette
4. enhanced cleaning and sanitization of hard surfaces
5. staying home if they are sick.

Please refer to the following websites for current information, and communication tools such as posters, in English and other languages:

- [BC Centre for Disease Control](#)
- [HealthLink BC](#) – Hand Washing
- [Public Health Agency of Canada](#) – [Know the Facts about Coronavirus](#)
- [US CDC](#) – [Stop the Spread of Germs](#) (poster with minimal text)
- [Fraser Health](#) – [Hand Washing](#), Coughing & Sneezing Etiquette
- [Interior Health](#)
- [Island Health](#)
- [Vancouver Coastal Health](#)

As we continue to monitor the situation, we will be sure to keep you informed of any changes that impact our programs, services or head office operations, via our website and our social media channels. If you have any questions, please contact us, [info@posAbilities.ca](mailto:info@posAbilities.ca) or the supervising employee at our program sites.

Wishing you all the best for a healthy, and productive launch into Spring.

Sincerely,  
Fernando Coelho, CEO  
*posAbilities*